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Technology Help Desk

Beginning Monday, March 23, 2020, the Zachary Community School District in partnership with MIS Technology, will be providing a help desk to all ZCSD parents, students and employees. Our Technology Team will be available to assist with technology needs in order to support academic programs. The support will consist of:

- Internet Assistance
- Office 365 (Microsoft Teams and Email)
- Laptop/Desktop Troubleshooting

MIS Technology Help Desk: (225) 286-7803
Monday - Friday from 8:00 a.m. - 5:00 p.m.

Internet Information (Reminder)

The FCC Chairman has launched the Keep Americans Connected Pledge, which many [broadband carriers](#) have signed. Its core provisions will:

- Not terminate services to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic;
- Waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
- Open its Wi-Fi hotspots to any American who needs them.

Limited income households can apply for \$5 to \$10 per month internet access through the following:

- [AT&T Access](#)
- [Cox Connect 2 Complete](#)
- [Century Link Lifeline](#)
- [Charter Communication](#) will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a subscription.

If you have any questions please email us at communications@zacharyschools.org.