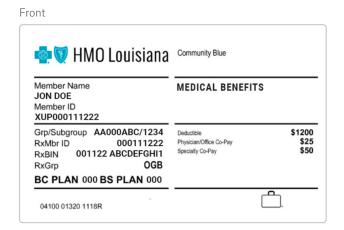


If you do need to see a doctor in person, you now have the option to present a digital ID card. You can access your ID card from your mobile device and online through the member portal. You'll need to have an online account to access your digital ID card. If you don't have an online account, register today at www.bcbsla.com/login.

- From the BCBSLA mobile app, first make sure you have the latest update of the app. Once you log in, click My ID Card to see the ID cards available to you.
- From the Blue Cross member portal, log into your online account at bcbsla.com. You'll see My ID Card with a dropdown menu of the ID cards available for viewing. You can save these as PDF files.





If you or your dependents need to visit a doctor in person, please consider using your digital ID card instead of your plastic ID card. Digital ID cards are currently available for medical policies only.

Blue Cross and Blue Shield of Louisiana is here to help. Please visit our website at **www.bcbsla.com/covid19** for ongoing updates.